



Blue Lake Y Swim Club - Complaints Form

(Please refer to the club website for our complaints policy and process.)

Effective complaints handling leads to more engaged membership and our continuous improvement.

Name of person filing complaint _____ Date: _____

Address: _____

Email: _____

Home Phone: _____ Mobile Phone: _____

Summary of complaint:

Other individuals affected by this complaint. Please give their names.

Club Use below

Person Receiving Complaint: _____ Dated: _____

Follow/Response:

Return to Club secretary upon close of complaint.